

# RETURN POLICY

Last updated October 16, 2018

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund only. Please see below for more information on our return policy.

## RETURNS

Customer must notify company of the returns within three (3) days and packages must be postmarked within five (5) days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

## RETURN PROCESS

To return an item, place the item securely in its original packaging, and mail your return to the following address:

VBit Technologies Corp  
Attn: Returns  
1625 Washington Ave  
Philadelphia, PA 19146  
United States

## REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return. If you hardware is hosted at our facilities, we will automatically process your return. Please allow at least five (5) days from the receipt of your item to process your return. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

## EXCEPTIONS

For defective or damaged products, please contact us at the customer service email below to arrange a refund or exchange.

### Please Note

- Customers must notify the company in writing within three (3) days of purchase to receive a full refund in the original form of payment.
- Any equipment not hosted by the company and received by the customer must be returned to the company before any refunds are processed.

## **QUESTIONS**

If you have any questions concerning our return policy, please contact us at:

[support@vbittech.com](mailto:support@vbittech.com)